



*Shakespeare*<sup>®</sup>

## **SHAKESPEARE TWO YEAR LIMITED WARRANTY**

Shakespeare warrants your product for two (2) years from the date of original purchase against manufacturing defects in material and workmanship in accordance with the following terms and conditions. This warranty applies to the original purchaser only and is not transferable.

1. During warranty period, Shakespeare will repair or replace without charge valid defects in materials and workmanship. Warranty does not apply to antennas that have been damaged through accident, misuse, negligence, modification, alteration, abuse, or normal expected wear. Damage that is determined to be of this nature will be repaired at consumer's expense.
2. Repairs or adjustments covered under this warranty are to be determined by Shakespeare.
3. For your protection, we require proof of original purchase date for warranty determination - a copy of the sales invoice or canceled check is satisfactory evidence. This procedure insures that you receive full-term warranty from the date of original purchase so that the time the unit remains in dealer stock is not deducted.
4. All packing and shipping charges to return antennas for repair are the responsibility of the customer. Please pack antennas carefully to eliminate shipping damage. It is wise to insure shipments against loss or damage. Return antennas to Shakespeare, Attn: Warranty Repair Dept., 3801 Westmore Drive, Dock 1, Columbia, SC 29223. Please include a detailed description of the problem you are experiencing along with your proof of purchase. Shakespeare will return the repaired antennas to you prepaid. Inquiries concerning the status of a warranty claim may be addressed to the above address, or expedited by telephoning 803-227-1590, and asking for Consumer Service.
5. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.
6. Prior to returning an antenna, we encourage you to contact the Shakespeare Consumer Service Department by telephone or letter to discuss the nature of the problem. Many times a satisfactory solution can be reached without the need of returning the antenna. In some cases, the freight charges for returning a single antenna are equal to or greater than the value of the antenna.
7. The Consumer Service Department is also available for out of warranty service.

**Warranty and Policy are Subject to Change without Prior Notice.**